

Job Description

Job Title: Lead Engineer – Field Service	Holidays: 25 days/year + statutory
Department: Service	Pension: 3% contributory

Job Summary

You will be part of large team working in the Marine and Offshore industries. As a Field Service – Lead Engineer, following a successful probationary period, you will manage jobs with small teams or on solo projects, reporting to the Service Manager.

Main Functions and Duties

- A direct line manager link to engineering staff
- Support the line manager and other team leaders
- Liaise with customers and suppliers as appropriate
- Manage all assigned jobs according to the technical and work instructions supplied either on sole projects or leading a team
- First line response to the job for delivery on time and quality issues
- Maintain contact with manager to establish existing workload and spares requirements
- Prepare for jobs by checking equipment, spares and documentation are ready
- Ensure that all job documentation is provided on a clear and timely basis
- Identify any areas that require remedial work or further attention and advise customer and manager as necessary, take corrective action where appropriate
- Maintain a clean, organised and productive work area within the workshop and whilst on customers sites and also including company vehicles and equipment
- Attend operational reviews and conduct pre-shift briefs
- Allocate engineers to jobs and specific tasks
- Ensure company equipment is appropriate for the job and issued and returned on time
- Ensure that regular inspections of designated company vehicle/trailer are carried out in accordance with manufacturer's recommendations and the company H&S procedures. Report any defects and take appropriate action to have them rectified
- Ensure that timesheets are submitted accurately and on time, and those of your team if necessary
- Identify opportunities for additional work and report to management
- Ensure that all personal and company supplied tools and equipment are calibrated according to established procedures and are fit for purpose
- Carry out basic equipment maintenance, identify and correct faults and report to manager if required
- Ensure a safe working environment
- Observe established health, safety and environmental responsibilities – and comply with manufacturers guidelines when using tools and equipment
- Maintain a working knowledge of company Quality management system as it affects the specific role and that of the team
- Ensure that all work is carried out in accordance with company Quality Management system and customer specifications or contracts
- Any other appropriate support to engineering function as required

Job Description

Critical Success Factors

Success in this role will be judged by the following key performance indicators:

- Ability to lead major overhauls on medium and high speed engines
- Effective management of a team of engineers on a job to job basis
- Completion of jobs to an agreed timescale and costs
- Ability to investigate problems and identify solutions

Working Conditions

- This role is based out of Newcastle, but it is a requirement of this position that the job holder will be prepared to travel throughout the UK and worldwide

Job Holder Attributes

Essential experience / skills and knowledge:

- Medium and high speed engine and ancillary equipment knowledge
- Management skills including motivation, training and development
- Excellent communication skills
- Ability to lead major engine overhauls
- Marine and Offshore industry experience
- HSE knowledge

Useful experience / skills and knowledge:

- Propulsion / Gearbox / Clutch experience
- Computer skills (Microsoft package minimum)
- Relevant industry certification
- Basic Offshore Safety Induction and Emergency Training

Personal Characteristics:

- Self-driven
- Energetic
- Results orientated with a positive outlook
- Clear focus on high quality and completion of jobs to defined timescales
- Reliable
- Honest
- Flexible to travel at short notice
- Team Player